

# How to configure the Acrobits Softphone app for iPhone

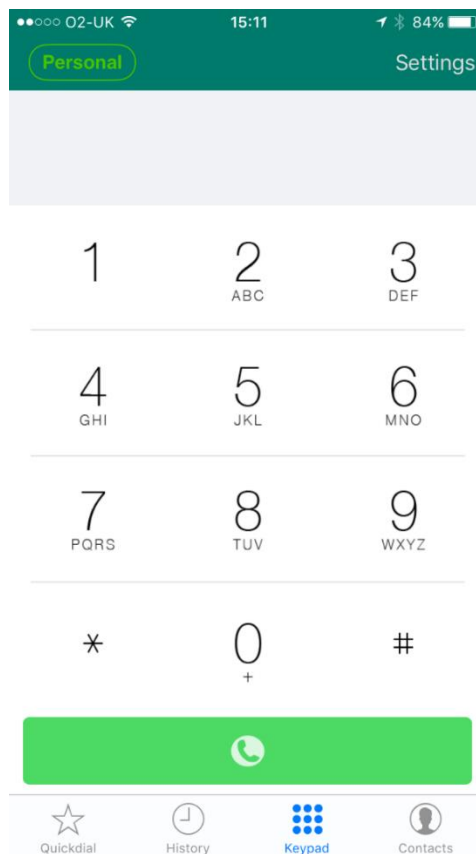
## First steps

The Acrobits application for iPhone is available from the [iTunes store](#).

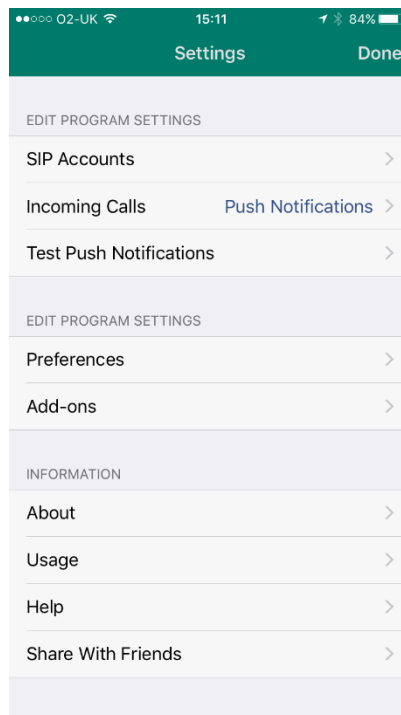
Once you have downloaded and installed the app, continue with entering your extension settings as below.

## Basic configuration

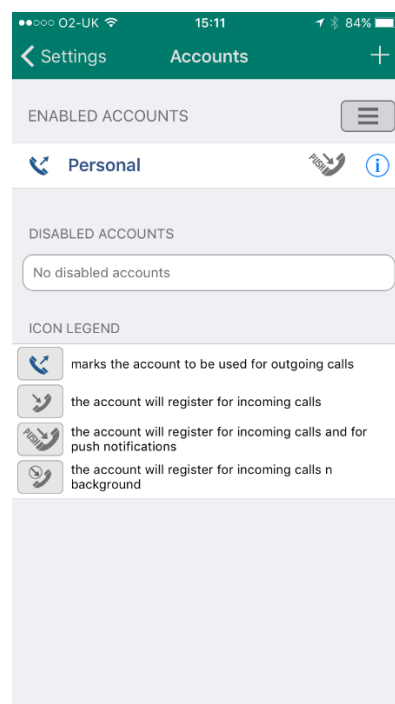
To begin, select **Settings** in the top right hand corner.



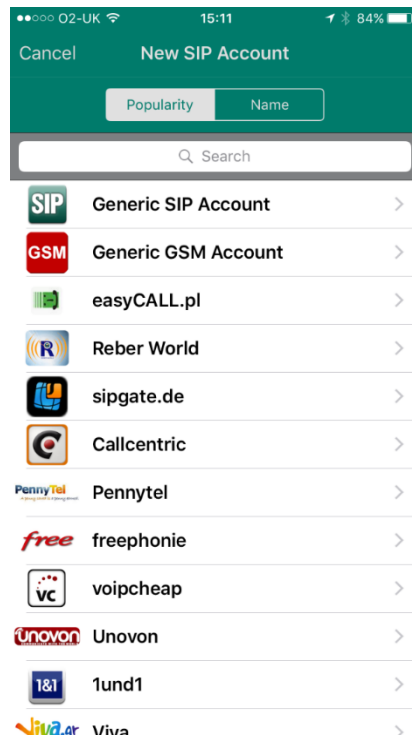
The following screen should appear. First, change the **Incoming Calls** option to 'Push Notifications' (if not selected already).



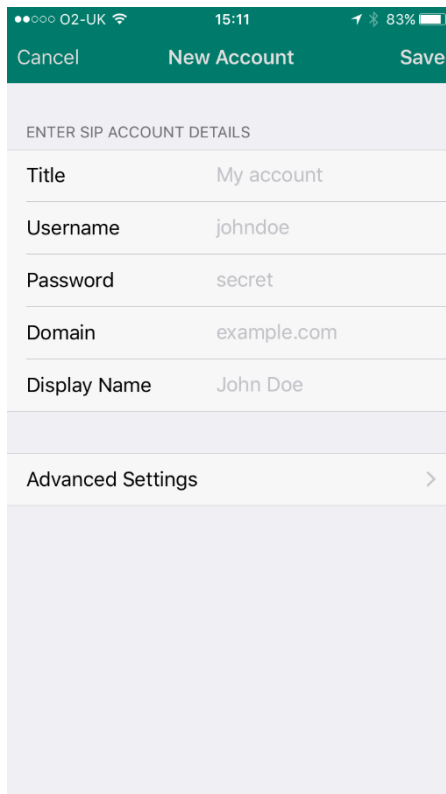
Next, select **SIP Accounts**, then the plus + in the top-right corner.



Select **Generic SIP Account** as shown below.



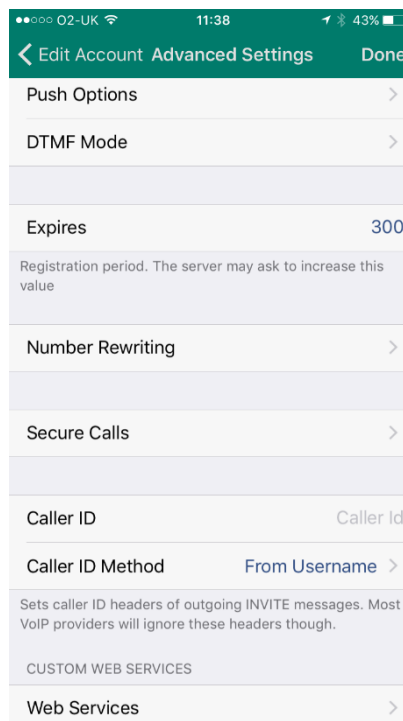
You will need to configure the following fields, using the correct settings for your extension. These can be found in the Birchills user portal under “extensions” – “connected devices” – “connect a handset”



- **Title:** can be anything and is purely to help identify the account if you have more than one
- **Username:** enter the six digit extension username
- **Password:** enter the extension password
- **Domain:** enter sip.voip123.co.uk
- **Display Name:** enter your name

Once finished click **save**.

Click on **Advanced Settings**, scroll down to the option **Expires**, change the time to '300', then click **Done** in the top-right corner.



Your app should now be ready, click on **Settings**, then **Done** to save your settings and return to the main screen. In the top left the account name should be shown in green and you are now ready to make a receive calls.



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